

Grandtag (overseas) Limited
25/F Guangdong Finance Building
88 Connaught Road West
Hong Kong



Date: 30 September 2021

Dear

QUANTUM - REFERENCE:

YOUR PAYMENT TERM IS COMING TO AN END

We are writing to advise you that your payment term will end on 24 November 2021.

WHAT DOES THIS MEAN?

- If you contribute by credit/debit card or direct debit, we will cancel the instruction with your bank or card provider
- If you contribute by standing order you will need to contact your bank directly and arrange to cancel the payment instruction – we cannot do this for you
- No action is required if you contribute by bank transfer or cheque
- If your policy/plan qualified for a loyalty bonus, it will be added to your policy/plan value
- Any charges linked specifically to the payment term will cease.

WHAT ARE MY OPTIONS?

- Your policy/plan can remain invested in the funds you have selected. You will still be able to switch between funds at any time
- You can ask us to extend your payment term and carry on contributing into your policy/plan provided that you are not resident in the United Kingdom
- You can take some or all of your money at any time without penalty. Please note that there may be tax consequences as a result, therefore we recommend that you seek appropriate advice first.

The above options are all subject to the Terms and Conditions of your policy/plan.

We recommend that you discuss your options with your financial adviser, as RL360 is not authorised to provide any financial or investment advice.

If you require any further assistance, then please contact our Customer Service Centre on +44 (0) 1624 681682 or by e-mail at csc@rl360.com where our representatives will be happy to help.

Yours sincerely

A handwritten signature in black ink that reads "R. Watterson". The signature is written in a cursive, slightly stylized font.

Richard Watterson
Head of Customer Services
cc: